

Hot and Tasty Chicken and Pizza, 140 South Street, Romford.

Dispersal Policy

- 1) It is recognised by the Premises Licence Holder that during permitted licensed hours it is vital that the Licence hours and conditions are strictly observed and that the staff work in close liaison with the Door Supervisor when on duty.**
- 2) During permitted licensed hours after 23.00 Door Supervisors or otherwise a member of the shop staff shall monitor the outside of the shop by use of the CCTV and physically and where necessary politely ask people not to loiter outside the premises.**
- 3) Notices will be prominently displayed by the exit door asking customers to leave the area quietly, not to loiter or eat outside and to dispose of rubbish legally. Notices will also be displayed stating that CCTV is in operation and the trading and last order times for the shop.**
- 4) Door Supervisors when on duty will politely direct departing customers away from the shop frontage and area to nearby public transport including bus stops, mini cab offices, black cabs etc. This is especially important at closing time to prevent customers loitering outside to eat their food and to prevent public nuisance being caused to nearby residents.**

(The bus stops including for the night buses are adjacent to and across the road from the shop, there are mini cab offices next door and next to Bradwells, others in close proximity, the marshalled cab rank in Eastern Road and the Station a few yards away.)
- 5) Last orders shall be taken a minimum of 10 minutes before close to ensure orders are cooked and handed to customers within permitted hours. No new customers shall be admitted to the shop during the last 10 minutes of any trading session. During this time the entry / exit door shall be closed except for customer egress. This policy shall be enforced by the Door Supervisor when on duty but at other times a member of staff shall be tasked to physically monitor the door for the last 15 minutes of each trading session.**
- 6) When on duty the Door Supervisor shall remain on duty until Hot & Tasty Chicken closes and all customers have left the premises.**
- 7) The Premises Licence Holder shall become & remain a Member of the Romford Town Centre Best Bar None Scheme. A member of the management team shall use best efforts to attend all Safe & Sound Meetings. After each meeting the management shall hold a staff meeting and pass on relevant information (including of banned persons) to staff and Door Supervisors. A brief written record shall be kept of these meetings.**